

# Important Information about Volunteering at Holden Village

## Travel and Lodging Information

### Getting to Holden

Holden Village is located in North Central Washington in a remote area near Lake Chelan. You can travel to Holden only by a scenic boat ride from the town of Chelan or from Field's Point Landing, 16 miles uplake. An 10-mile ride in a Holden vehicle completes the journey to the Village.

Air, bus, and train service connect Wenatchee with Spokane and Seattle. Limited bus transportation is available from Wenatchee to Chelan.

Holden meets the boat daily from May through September. At other times of the year Holden does not meet every boat. Please contact the Lake Chelan Boat Company (509-682-2224) or see their website [www.ladyofthelake.com](http://www.ladyofthelake.com) for current boat schedule and fare information. See the Holden Website or contact registration for exact dates that Holden meets the boat.

Rideshare information is available on the Website.

### Travel by Car

Consult a road map for your best route to Chelan. Parking is available at the Lake Chelan Boat Company and at Field's Point Landing. The Field's Point parking lot is supervised by Holden Village staff members and includes rest rooms, a pay telephone (credit or phone card only), and concession stand. Plan to arrive 30 to 40 minutes before the boat departure time so you will have time to take your luggage to the dock and park and lock your car. Volunteer staff may request a Field's Point parking permit from staff coordination prior to their arrival. Check the rideshare info on the website if you would like to offer a ride.

### Travel by Train

Amtrak stops in Wenatchee, 35 miles from Chelan. Call Amtrak, 1-800-872-7245, for schedules.

### Travel by Bus

There is bus service from Spokane and Seattle to Wenatchee with connections to Chelan. Call 1-800-366-3830 (Trailways) or Greyhound 1-800-231-2222 for information. A county bus called *Link* operates between Wenatchee and Chelan. It does not run on Saturday, Sunday, or holidays. The fare is \$2.00 (exact change only). Call 509-662-1155 for specifics on times, stops, and luggage restrictions.

### Travel by Air

United Express and Horizon Airlines both have connections from Seattle to Wenatchee.

## **Lodging**

Since the boat to Holden leaves early in the morning most people arrive in Chelan/Wenatchee a day prior to their arrival in the Village. Some hotels/motels may give a discount for Holden staff during off peak times. Please inquire prior to making reservations.

**HOLDEN VILLAGE BED & BREAKFAST:** Just 3 miles uplake from Field's Point Landing, the Holden Bed & Breakfast is operated as a convenience for Holden Village guests and staff. For more information and to make a reservation call 509-687-9695. Holden Village staff with at least a three-week commitment receive a staff discount. B&B staff cannot provide shuttle service to/from the B&B.

**IN CHELAN:** There are a number of lodging options in Chelan. A few of them are the Parkway Motel, Campbell's Lodge, the Midtowner Motel, the Apple Inn Motel, Brick House Bed & Breakfast, the Caravel Motel, and the Cabana Motel. We recommend you make reservations in advance, especially in the summer when Chelan is a bustling resort town. The Chamber of Commerce number is 509-682-3503.

**IN WENATCHEE:** Wenatchee is only 35 miles away from Chelan. A few motels are the Avenue Motel, Orchard Inn, Travelodge and the Holiday Inn Express, but these are just a few. Check a travel guidebook or call the Wenatchee Chamber of Commerce at 509-662-4774 or 1-800-57APPLE in-state. Again, make reservations in advance.

## **Luggage**

The Lake Chelan Boat Company requires that all items be clearly labeled with your name and destination, Holden Village. Maximum baggage allowance is 75 pounds per full fare ticket, with charges for any excess. Backpacks, bags or boxes are restricted to 55 pounds each and must be able to be handled by one person. Be sure to check with the Lady of the Lake boat company for freights costs and particulars.

## **Camping**

Lake Chelan State Park and 25-Mile Creek Park are on the road from Chelan to 25-Mile Creek (just beyond Field's Point Landing). There is a municipal park in Chelan with facilities for trailers and campers and tents. Keep in mind that these sites fill fast in the summer.

## **Delay Due to Travel**

If you miss a travel connection and will not be arriving on your confirmed date of arrival, please leave a message through the Holden message service (509) 687-3644 located at the Holden B & B. Holden Village is not responsible for costs incurred due to missed travel connections.

## What to Bring

Grubby clothes are necessary for most jobs, namely dish team and garbology. Some extra clothing is available in “potty patrol,” the informal give-away shelf. Laundry is freely available.

- ALL SEASONS:
- battery/windup alarm clock (electric clocks lose time with power fluctuations)
  - musical instruments and music
  - flashlight
  - bathrobe (bathrooms are down the hall)
  - swimsuit (sauna, year round, and jacuzzi, summer only)
  - camera and film
  - sunscreen
- SUMMER:
- comfortable walking shoes
  - light rain gear
  - bug repellent
  - warm jacket (temperatures drop to the 40s at night)
  - lightweight casual clothing (temps reach the 80s & 90s during the day)
  - fishing equipment – only a 2 day license available from Holden
  - hiking gear (limited supply available through the hike haus)
- WINTER (Oct – May):
- boots-waterproof and with good tread
  - warm clothes
  - cross country skis and snowshoes

Long-term staff may contact the staff coordination office for a more detailed list of items to bring.

## What NOT to Bring

- pets
- illegal drugs
- disposable diapers
- cellular/satellite phones
- non-essential electrical equipment
- candles
- incense
- motorcycles
- firearms

## **Services**

### **Bookstore and Post Office**

The bookstore provides books, film/disposable cameras, toiletries, stationary/cards, snacks and clothing. The post office sells stamps and all personal mail can be picked up there.

Payment may be made in cash, personal check, or travelers checks. Canadian checks should be labeled "US \$." We are unable to accept credit cards, except for contributions.

### **Housing**

Housing at Holden is somewhat limited. Staff are housed in designated staff lodges.

Individual/family needs are considered when providing housing.

Short-term staff are generally housed in dormitory style lodges or multiple-person dwellings and should expect roommates. All linens, quilts and towels are provided. You may also request cribs, highchairs, and cloth diapers.

Long-term staff are typically housed in chalets and should expect to share housing with other staff. Couples/families may also share their living space with other couples/families. Children may be required to share a room with their siblings.

### **Environment**

As much as possible, Holden Village is committed to dealing with its own disposable waste rather than shipping it to another disposal site. Because of this commitment, we encourage you to limit your use of non-recyclable, non-biodegradable products that require disposal while you are at Holden. You can also help Holden by taking the trash out with you.

### **Diaper Service**

The Village discourages the use of disposable diapers and does not sell them. The laundry offers a diaper service, providing cloth diapers and diaper pails. Please notify the registrar upon your arrival if you want to use this service.

### **Meals**

Guests and staff eat together family style. Bread, peanut butter, cereal and fruit are available all of the time and there is always a vegetarian option. Check in with the kitchen upon arrival if you want to be on the vegetarian list or have food allergies.

If you have special dietary needs, please talk with the kitchen staff upon arrival and bring food to supplement the Holden menu. A refrigerator is available for food storage.

Responsibility for your special diet remains with you.

### **Communications**

Holden Village has no physical telephone lines and cellular devices do not work in the valley.

Email is the preferred method of communicating with the Village. There is also a downlake message service for emergency messages (509-687-3644). During the summer when the boat runs every day, these messages will usually reach the Village within 24 hours. During the winter, Holden meets the boat only three or four times a week and the message would be sent on the next boat.

**Mail:**

During the summer, mail is delivered daily except on Sundays and holidays. During the winter, mail is delivered Mondays, Wednesdays, and Fridays except holidays. The Holden Village post office will hold your mail if your arrival date is on the envelope.

**Internet Use:**

Holden provides internet access to all people residing in the Village for 21 or more consecutive days. Due to the limited nature of our satellite internet, use must be reserved for work-related projects and basic communication. Our system cannot support large downloads, streaming of music and video, or Skype. We also ask that you restrict computer usage to personal space.

**Health Care**

A registered nurse or EMT is usually in the Village, but a doctor is typically not on staff. Holden is equipped to handle only simple medical matters, not medical emergencies. Because of our isolated location, emergency evacuations are extremely difficult. If you use medication, please bring more than enough for your stay and arrange to renew your supply as needed. If you have any questions related to your stay and your health, please write to the Village medic prior to your arrival.

## Special Concerns

**Fire Danger**

Fire is a serious danger in our isolated setting. Smoking is restricted to specific outdoor areas and is not allowed in any building. Furthermore, no tobacco products are sold in the Village. Also, candles and incense must not be burned in any building except for designated worship activities. Holden volunteers create their own fire protection unit. All staff will be trained appropriately.

**Pets**

A variety of reasons lead us to not allow pets in the Village, except seeing eye dogs, hearing dogs, etc. For the safety of both the pet and other wild animals in the valley, and for the safety and health of the people who come and go from Holden each year, resident pets are not permitted at Holden.

**Scholarships**

The Village can *occasionally* provide scholarships to persons with special needs, including some assistance with travel. Write to the directors with your request.

**Illegal Drugs and Firearms**

Illegal drugs are not allowed in the Village. Persons under 21 years of age may not drink alcohol. Alcohol is not sold in the Village. Firearms are not allowed in the Village. Violation of these rules is reason to be asked to leave the Village.

## **Holden Village Practice Regarding Alcohol**

Holden Village does not prohibit the drinking of alcoholic beverages and appreciates that, for many, this adds enjoyment to life. However, we also recognize that for others, the presence of alcohol may be a problem for a variety of reasons. In honoring our overall mission of hospitality, including safety and sensitivity to others, we have the following practices:

1. The drinking of alcohol by those under 21, and serving it to those under 21, is not tolerated. This is considered a matter of covenant for all staff and will be grounds for dismissal. Worship is the only exception.
2. By exception only and with approval of management, individuals may purchase and publicly serve alcohol to the Village community for unique celebrations.
3. Whether purchased by Holden or by a community member, public serving of alcohol will be announced to the Village in advance.
4. Private gatherings may serve alcohol in lodges and chalets, including porches, with consideration for others.
5. The use of common space for a private gathering must be requested of the program coordinator. Serving alcohol at such a gathering must be requested of management. Drinking of alcohol in common areas, such as the Ark, dining room, Creekside, VC, Lift, Jacuzzi, sauna, pool hall, etc., is otherwise not allowed.