



Registration Frequently Asked Questions Summer 2020

What Happened to My Reservation?

Because of the COVID-19 pandemic we cannot host guests in the Village from March 23 through August 31st, and we had to cancel your reservation. Thank you for your understanding. We will miss having a Village full of summer guests! You have two options regarding your deposit:

- ***Donate all or part of your deposit as a tax-deductible gift to Holden Village***

Holden is supported by paying guests and a generous giving community. Because the option of hosting guests is no longer available to us this summer, your gift is what will sustain and keep the Village alive.

- ***Request a refund***

Please tell us your preference by emailing registrar@holdenvillage.org.

Please communicate your deposit preference by May 30, 2020. If we don't hear from you by then, we will consider your deposit a donation and we will send you an acknowledgement letter for your tax purposes. Thank you!

How long will it take to see my donation receipt or refund credited to my account?

We are responding to requests as quickly as we are able. We are working on them one-by-one to ensure that no one is missed. It will take us 2 to 3 weeks to process donations and refunds. Please watch your email closely as it is the best and quickest way for us to communicate with you. We appreciate your kindness, patience, and support as we all learn how to work through this unprecedented situation.

You mentioned a “different kind of Holden experience this summer”. What does that mean? Are there programs I can participate in? How will I know what's available?

Because of the global pandemic, we can't operate as we've done in previous summers. We don't yet know all we'll be able to offer in terms of opportunities to connect, learn and grow together. But, we know we are committed to exploring the options. We imagine all sorts of things: webinars, vespers on the ark, music concerts, special audio archive broadcasts and podcasts, virtual *BeHolden* community gatherings, and more. There are so many creative possibilities. It may also help us reach those of you who have been unable to come to the village for various reasons. We look forward to sharing with everyone once we know more. Communications will likely come in multiple forms: on the [Holden website](#), our [Facebook page](#), [email communications](#), etc.

We look forward to you returning to Holden Village in the future. Stay safe and stay healthy!